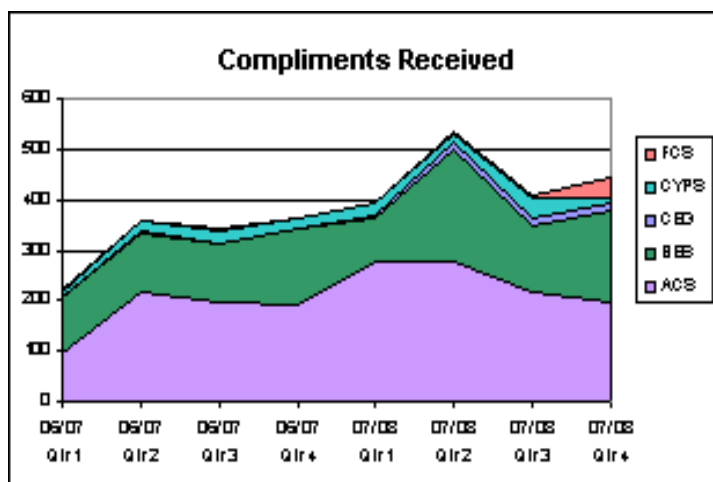
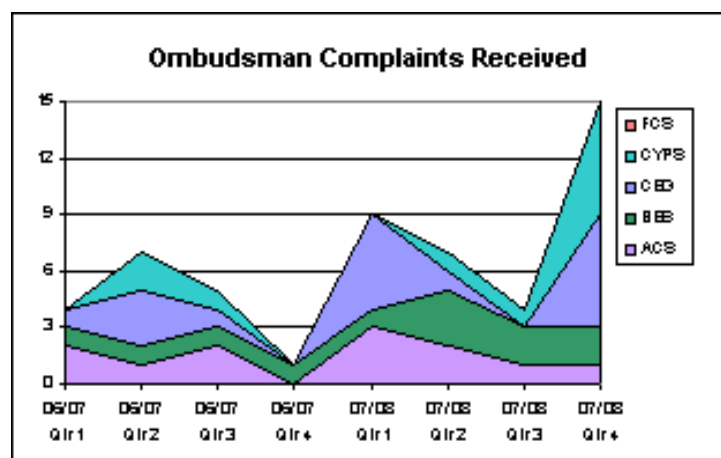
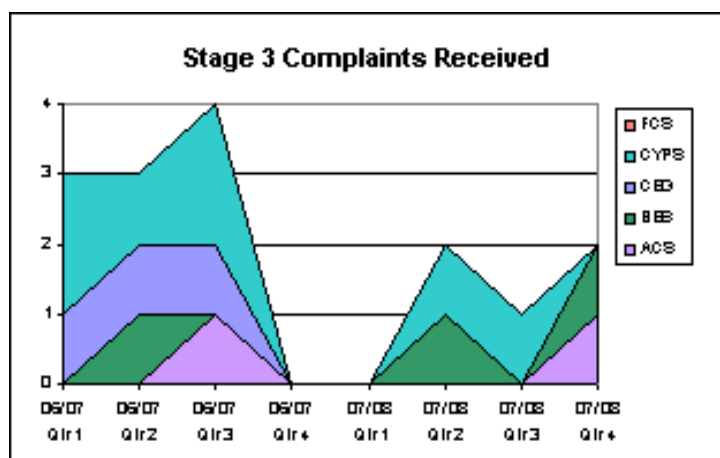
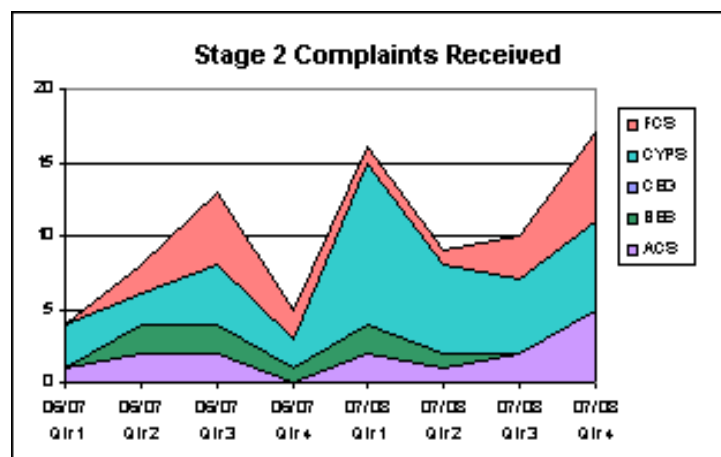
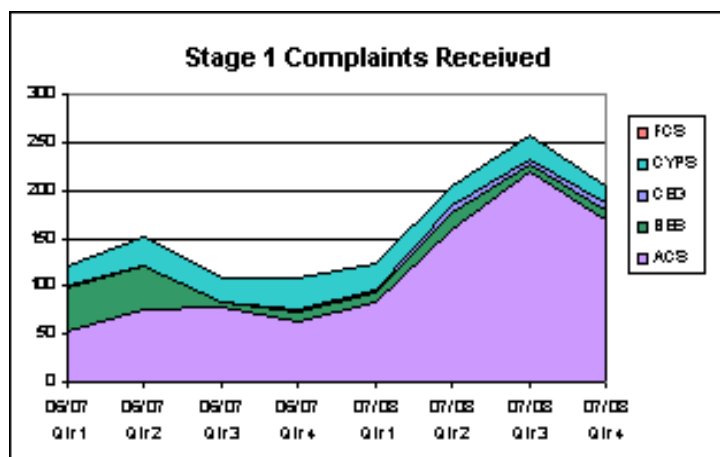


**Overview of Compliments and Complaints  
2006/07 to 2007/08**

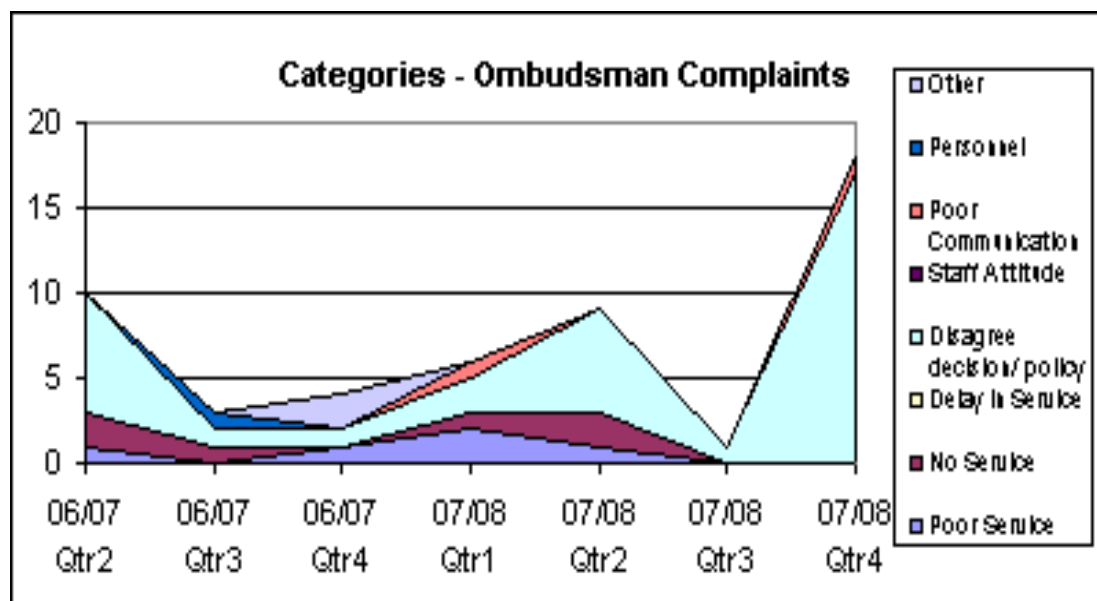
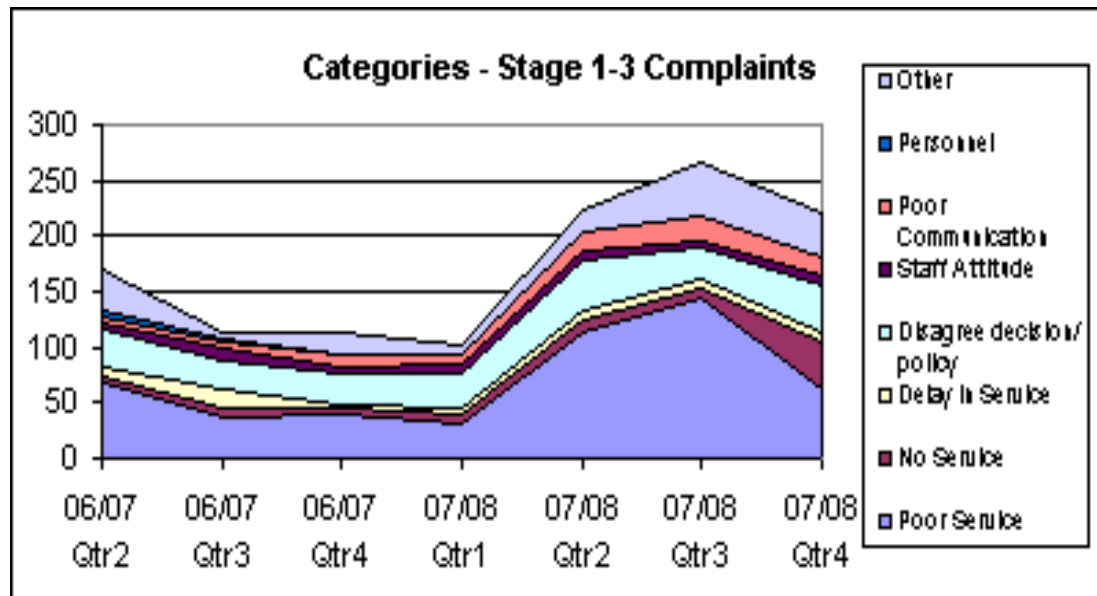
Compliments



Complaints Received

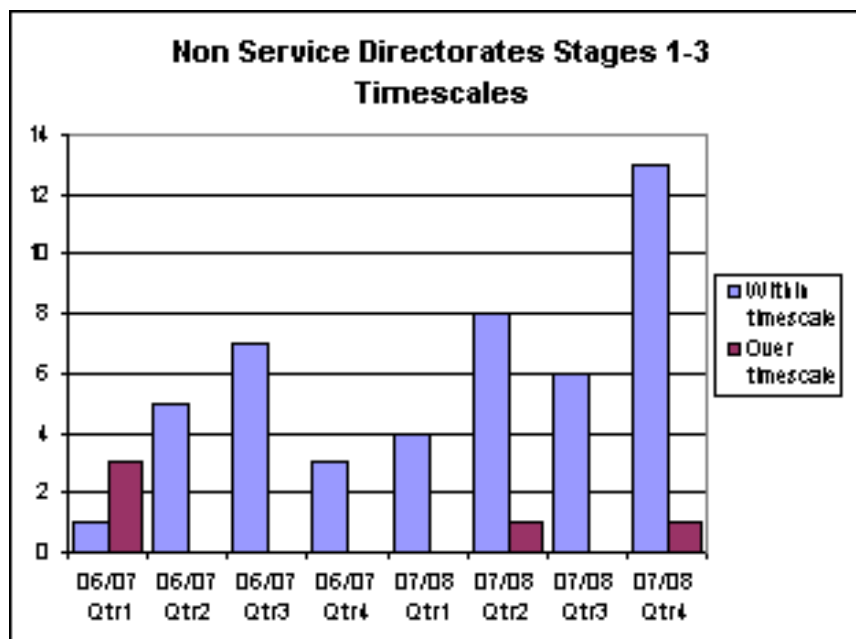
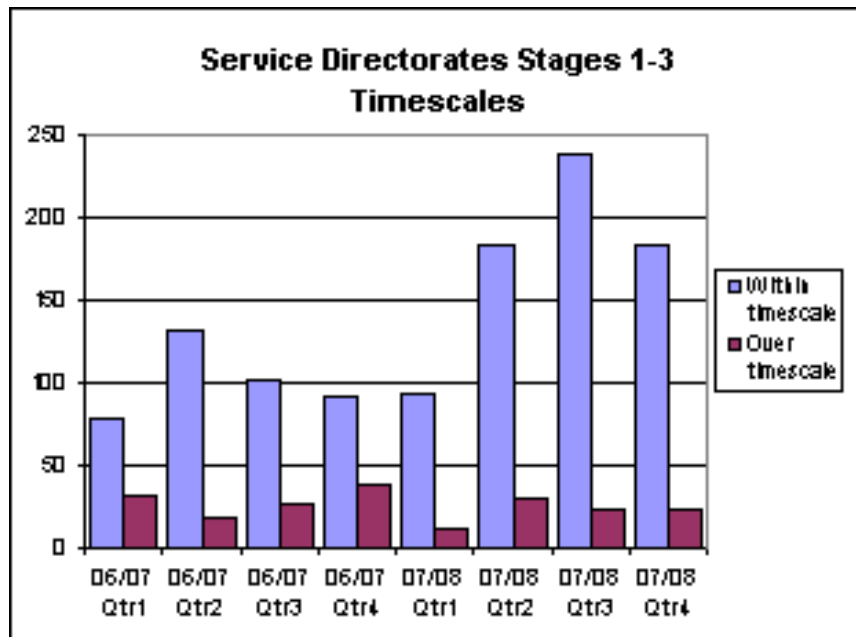


Complaints Categories



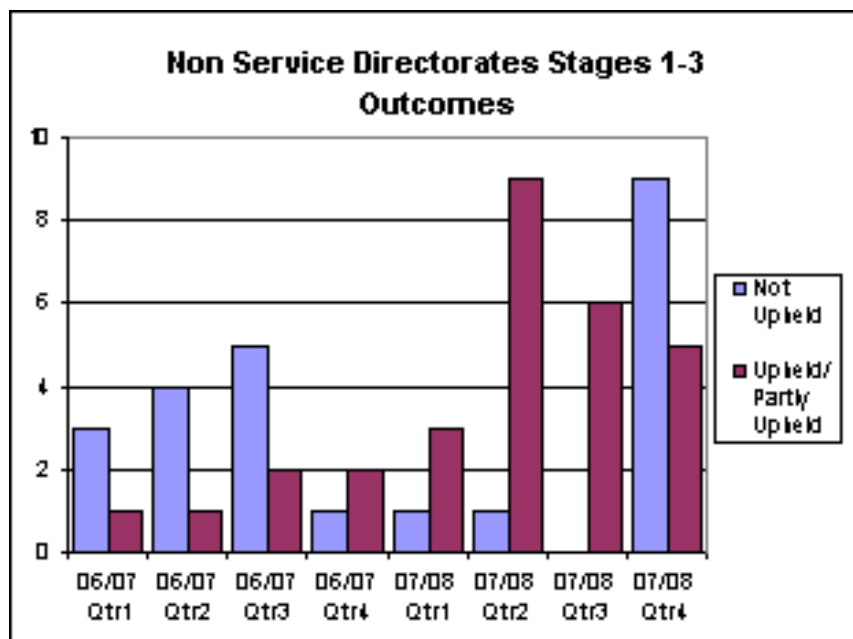
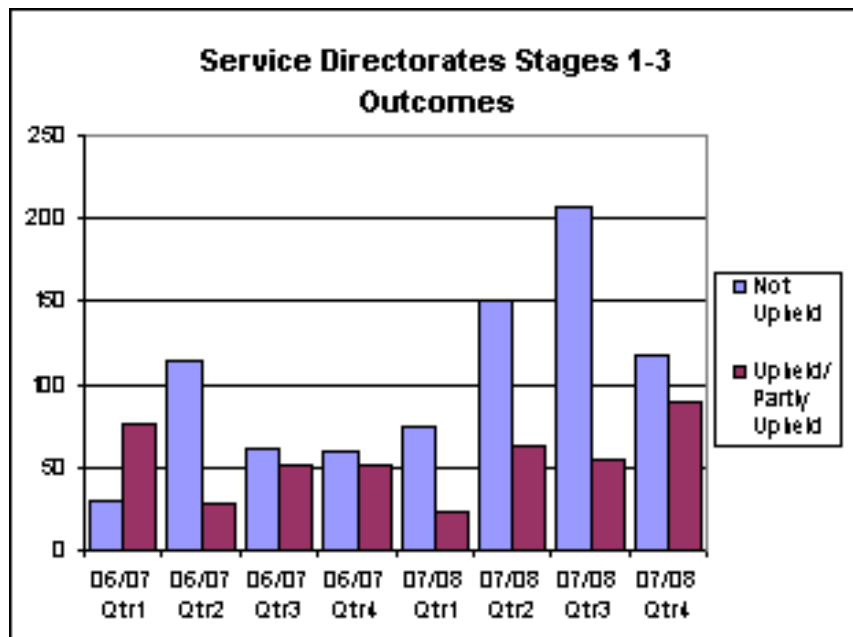
Complaints Completed Stages 1 - 3

**Timescales**



Please note non service directorates graph split from service directorates because of low figures.

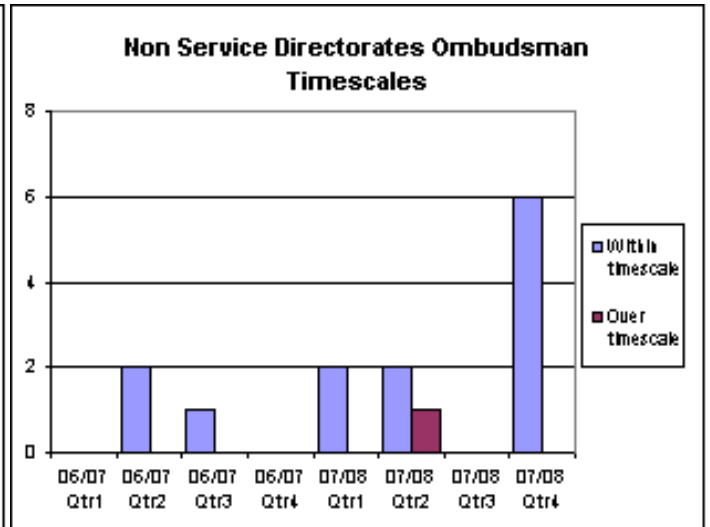
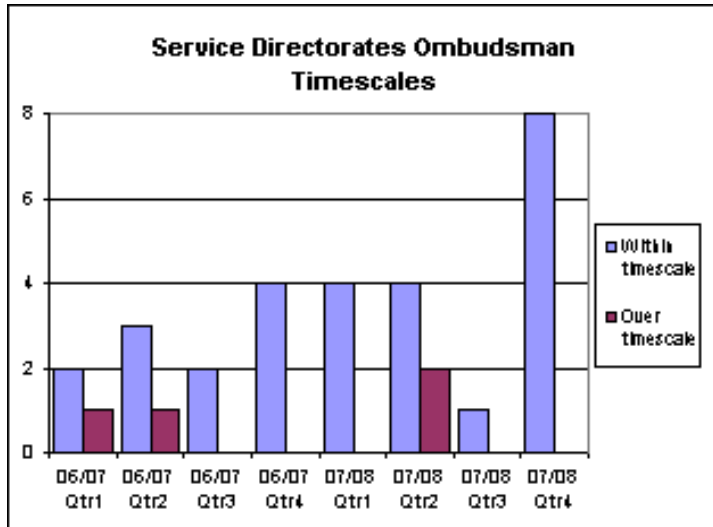
## Outcomes



Please note non service directorates graph split from service directorates because of low figures.

## Ombudsman Complaints

## Timescales



## Outcomes

